

Number of Responses in Each Category	Excellent	Good	Average	Needs Improvement	Poor	Not Applicable
1. Technical Knowledge and skills	17	19	2	0	0	0
2. Work ethic	26	9	0	1	2	0
3. Verbal communication skills	16	17	3	2	0	0
4. Written communication skills	11	17	9	1	0	1
5. Problem solving skills	12	20	6	1	0	0
6. Interpersonal skills	16	16	5	2	0	0
7. Teamwork and Leadership skills	16	14	6	1	2	0
8. Choose current performance level of graduate	17	14	3	0	0	2
9. Was graduate properly trained by NSCC for his/her particular field?	14	19	4	0	0	1
10. How would you rate NSCC graduates/students compared to other graduates with similar training you have hired?	10	14	3	1	0	10

10. What is the #1 reason you hired these graduates/students from NSCC?

Demonstrated dependable work ethic while providing temporary services.

Demonstration of initiative and enthusiasm during internship.

Now our first resort instead of last.

Office experienced a shortage, also surge in caseload.

Worked for us over a year, already employed.

Performed all tasks on time in an excellent manner.

Very dedicated to job and learning.

Degree from NSCC.

Needed graduate from Ford ASSET program.

Can acquire employees quickly.

Hired past CO-OPs, have potential to learn and provided good customer service.

Wanted to hire young student to train in the structural field.

Only school participating in CO-OP program.

Competent.

Technical Ability.

Impressive resumes and referrals.

Work experience related to requirements.

Less likely to transfer and leave.

Training NSCC gives through courses.

They know the environment because they have worked on the job and can be brought in at entry level.

Willingness to learn and work.

Being able to observe performance in actual work environment.

Knowledge of employee.

Good skills and due to the CO-OP program he was able to perform right away.

Corrections management experience

11. If you had an additional job vacancy, would you seek another student/graduate from NSCC? (Yes/No) If no, why?

Yes (37)

Send another ASAP.

Excellent technical knowledge and skills highly professional.

Students have superior abilities to understand technical concepts.

Previous employees were outstanding.

Good program.

Well trained for position.

Young graduates seem to be more willing to learn/adapt than older prospects.

No (1)

Work ethic poor, students don't seem to have enough trouble shooting/problem solving skills, want to take easy route.

12. What knowledge, skills do you consider critical for employment with your company?

Interaction with other employees.

Good phone skills.

PC knowledge.

Crisis Intervention.

Strong ethical behaviors.

Flexible and non-judgmental.

Positive attitude.

Good interpersonal skills.

Strong typing, editing, and organizational skills.

Verbal and written communication skills.

Teamwork skills.

Database and networking skills.

Math skills.

Police administration reports.

Self Motivation.

Shorthand, Multi-task very important.

Presentation Skills.

Technical writing and knowledge.

Troubleshooting Abilities.

Understanding of automotive systems.

Patience.

Varies on which part of the organization the student works, but all of the above are important.

Electrical Background.

Ability to clearly convey through detail drawings the requirements we seek.

13. What is your overall assessment of the Career Employment Center at NSCC and what could be done to better serve you?

Overall - Good.

Serves our needs very well.

Should teach better work ethic and teamwork skills as part of regular curriculum.

Had good luck when I contacted NSCC about opening.

Delightful experience with Career Employment Center.

Very good, only need on the job experience.

Excellent.

Please contact us when students are available for employment.

Used CO-OP while attending NSCC, not impressed. Chose to rely on instructor for potential employees.

Not familiar with program.

I wish each employee in my group had the NSCC background.

Need to stress competence of taking the job seriously and producing good art the first time rather than just something that may be acceptable.

Very impressed with person hired.

A great place to look for well trained employee candidates.

Great source for temps and possible temps to permanent.

Ms. Shaw was very helpful, experience has been good.

Good idea.

Most programmers lack ability to perform analysis tasks but usually learn these skills quickly.

Gives students work in field before entering workforce.

Improve written communication skills and presentation skills.

Cannot think of anything except to continue to provide excellent individuals.

Very helpful in assisting.

Total Number of Completed Surveys: 41

Summary of Employer Survey 2003 Responses by Major

CIS/CMT/CPT	18
OTT	4
CCT	4
OAD	6
COM	3
MFG	1
PST	1
ETT	1
BMT	1
CAT	1
AST	<u>1</u>
Total	41